

Diagnostic Testing and Outside Referrals

This document is to inform our patients of procedures and protocols for scheduling of diagnostic testing and outside referrals.

If deemed urgent by Dr. Cobb or Jennifer, PA, referrals and testing will be scheduled during or immediately after your appointment while you are still in the office.

Otherwise, all diagnostic testing and outside referrals (referrals to other doctors, clinics, etc) will be done by Friday of the week you are seen. Our nurses see patients with Dr. Cobb and Jennifer every day of the week and schedule these testing and referral appointments between patients and at every free opportunity. Fridays they are allowed administrative time to finish scheduling for the week.

What you can do to make scheduling quicker and easier:

- Utilize the patient portal to communicate with the staff.
- At check-out inform Darlene where and when you would like to go for your testing.
- Make sure we have all of your up-to-date contact information and insurance information.

RESULTS

Never assume any test was normal. We prefer to review lab and imaging results in person, therefore, you will be scheduled for a return appointment 2-3 weeks following your testing. However, you will receive your results via the patient portal when they come in with a note from either Jennifer, PA-C or Dr. Cobb. Please inform Dr. Cobb or Jennifer if you will not be available for the follow-up appoint for special circumstances such as: going out of town, etc. **PLEASE USE THE PORTAL!!**

*******If there is a worrisome abnormality, Dr. Cobb or Ms. Piker will call you right away.**

Please call our office if you have had testing and not been scheduled for a follow-up appoint. Please contact us at any time if you are concerned that we have not received your results.

It is our experience that some diagnostic labs are more efficient at getting results to us. Although you have a choice of where you go, we would like to share a list of places that work very well with our clinic.

- **Envision Imaging**
- **Labcorp-located in our office**
- **Advanced Imaging**
- **The Breast Center**
- **Lafayette General Medical Center**

Thank you all for your cooperation!